

Eastern Community Legal Centre

Preventing, Intervening early and
Responding to

FAMILY VIOLENCE



Family Violence and ECLC

- Eastern Community Legal Centre has a longstanding commitment to addressing family violence and helping those that it affects through a range of innovative and coordinated responses that focus on the safety and wellbeing of people who experience family violence.
- 70% of the clients who have accessed the Centre have reported an experience of family violence.
- The Centre's family violence practice includes:
 - Legal advice and assistance
 - Ringwood Magistrates' Court Intervention Order Support Service (IOSS)
 - MABELS - Mothers and Babies Engaging and Living Safely
 - SAGE – Support, Advice, Guidance, Empowerment
 - Community Development, Legal Education, Partnerships and Networking
 - Elder Abuse

Family Violence and ECLC staff and Volunteers

Mandatory Requirements Of All Employees

Commitment to ECLC Vision, Mission, Aim and Values

- Demonstrate commitment to the ECLC Vision, Mission, Aim and Values through employment activities and conduct

Integrity

- Adhere to expected standards of behaviour and demonstrate integrity as detailed in the ECLC Code of Conduct and centre policies and procedures

Family Violence and ECLC staff and Volunteers

- Interview Questions
- Family Violence Induction
- Family Violence training
- Employees with specialist expertise in family violence

ECLC's experience

- Reception volunteer
- In the course of answering client enquiries, revealed concerning attitudes about family violence
- Staff were impacted

ECLC's Response thus far...

- Expanded interview Questions - about family violence for all staff and volunteers regardless of position for which they are applying
- Family Violence Induction – one on one for staff and volunteers where conversations are necessary in ascertaining values on family violence
- Family Violence training - provided to staff and volunteers to ensure that they are able to adhere to expected standards of behaviour
- Monitor performance and progress in staff or volunteer commitment to the ECLC Vision, Mission, Aim and Values through employment activities and conduct
- Still more to learn